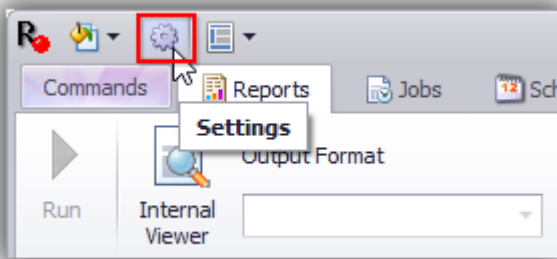
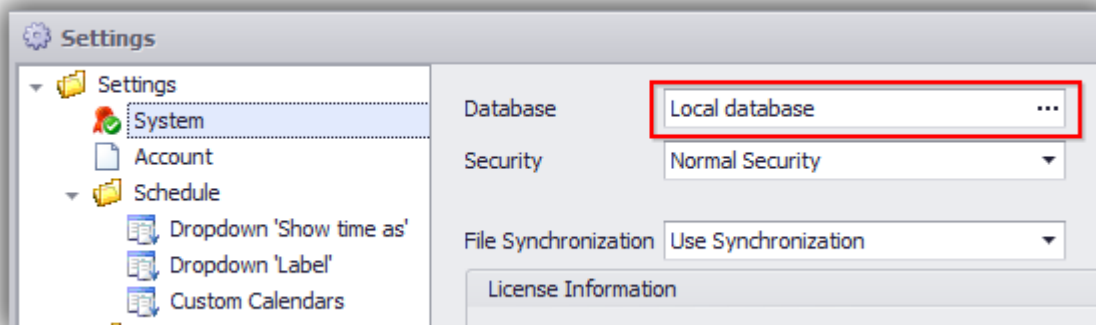


RT Report Manager cannot work with this database

RT Report Manager is using internal database to preserve report and job settings, information about scheduled tasks etc. This database could be set in the System section of the Settings screen. To open the Settings screen, click the small gear icon at the top of the screen



Select section System and set the database either to Local or SQL Server.



Details about how to set the database to SQL Server are available in this link: http://r-taq.com/Content/Help/topics/idh-topic20.htm#_bSQLDatabase

In case a wrong database is set RT Report Manager will show a message “RT Report Manager cannot work with this database.”. To fix this do the following:

1. Close RT Report Manager
2. Using Notepad or another text editor open the file **C:\ProgramData\RTManager\RTManager.config**.

Path C:\ProgramData is the path to your ProgramData folder. In rare cases it may be different than C:\ProgramData. To find what is your ProgramData path press Win + R and type %programdata%. In RTManager.config find the line

`<LocalDatabase>False</LocalDatabase>`

And change the value False to True so the line will look like this

`<LocalDatabase>True</LocalDatabase>`

3. Save the file
4. Start RT Report Manager. It will start using Local database. You can continue using the Local database or to switch to a SQL server database as it is explained in this link:
<http://r-tag.com/Content/Help/topics/idh-topic20.htm# bSQLDatabase>